

Florida Department of Corrections
INSTRUCTIONS FOR PAYMENT

Four Ways to Pay

The Department shall utilize JPay Correctional Payment Services for the processing of payments. There are four (4) ways to make your court ordered payments to the Florida Department of Corrections using JPay's services. A brief description of each follows:

1. To make payments in-person using cash:

- Visit any MoneyGram store. The main locations are in Wal-Mart, CVS, and 7-Eleven stores.

Fill out an express payment blue form:

Receive code: 5385

Account Number: DC number and Last Name with no spaces (Ex. 123456Smith)

Message: DC number, Last Name, FLDOC (Ex. 123456Smith, FLDOC)

Fee: \$3.95

Payments of up to \$1,000 in cash may be made at MoneyGram locations.

- Visit your nearest ACE Cash Express Store.

To locate an ACE Cash Express location, call 1-866-970-7653.

Make a Bill Payment to: JPay/FL

Provide the offender's DC number

Provide the offender's name (Last name and First name)

Fee: \$3.95

Payments of up to \$1,000 in cash may be made at ACE locations.

Funds sent using JPay before 8:00 PM EST will normally be posted to the offender's account the next business day.

2. To send funds by Internet:

Visit www.jpayers.com and create a free user account (or log in if you have one).

Enter your DC number (123456) and click on 'Send Money'.

Follow the instructions to complete your payment with a debit or credit card.

The transaction fee is based on the amount sent with a minimum charge of \$1.95 and a maximum charge of \$23.95.

The maximum amount which can be sent is \$1,000 in a 7-day period.

3. To send funds by telephone:

Call JPay at 1-800-574-5729 to speak to a live Customer Service Agent 24 hours daily.

Spanish-speaking agents are available.

Provide a credit or debit card number to the agent.

Provide the DC number and offender name (last name and first name).

The transaction fee is based on the amount sent with a minimum charge of \$2.95 and a maximum charge of \$24.95.

The maximum amount which can be sent is \$1,000 in a 7-day period.

4. To mail through the United States Postal Service:

The sender must submit a money order, bank check or cashier's check made payable to JPay along with a completed Money Order Deposit Form for Restitution & Court-Ordered Payments (DC2-364). JPay and the Department shall not accept checks issued by businesses, employers, or through on-line bill paying services.

Form DC2-364 can be obtained from the offender's Correctional Probation Officer. Photocopies cannot be used or processed.

Payments are mailed to:

JPay
P.O. Box 260130
Hollywood, FL 33026

The offender's name and DC number need to be on the money order or cashier's check.